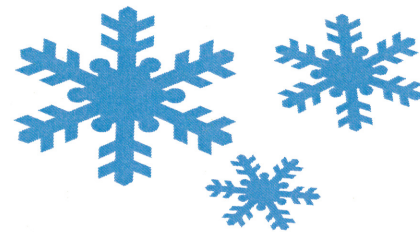


Preventing Frozen Water Pipes



Tips from Scott County Public Service Authority (PSA)

INDOOR TIPS:

- * Maintain heat at 55 degrees minimum (including in basement)
- * Avoid drafts where exposed pipe are located
- * Insulate pipes that are located in cold and drafty places in the home

OUTDOOR TIPS:

- * Disconnect hoses
- * Shut off faucets from inside basement and drain the faucets

IN EXTREME COLD:

- * Open cabinet doors to allow heat to reach pipes
- * Some customers choose to run cold water faucets constantly (the size of a pencil lead) - This may help if your service has a history of freezing

BE PREPARED:

- * Find the master shutoff valve... It may be near the water heater, washing machine, or where the water service pipe enters the house from the street. If a pipe bursts anywhere in the house, this valve will turn the water flow off. Make sure everyone in the family knows where this valve is.
- * Have a plumber's number handy... in case of an unexpected emergency.

FROZEN PIPE?

- * **NEVER** use a torch or flame to try to thaw a frozen pipe.
- * If attempting to thaw the pipe yourself, the best tool is a hair dryer on a low setting: wave back and forth over pipe.
- * When thawing pipes be mindful that they may already be broken and may start to leak once they begin to thaw. Be ready to run to the shutoff valve.
- * **PSA & Emergency contact numbers:**

Business hours: 276-386-3401

Anytime, 24/7: 276-386-9111

Frozen pipes aren't just an inconvenience. Homes are ruined and lives disrupted each winter because of water pipes that freeze.

